

Handi-Van Transit Service

Booking priorities for use

1. Medical
2. Work
3. Education
4. All other trips on first call basis

Points to remember

1. Book early when possible. The dispatch service is available Monday to Friday 8:00 am to 4:00 pm.
2. You can use the Handi-Van for any trip purpose within Town Limits.
3. If you must cancel a trip, do so as soon as possible so we can reschedule our trips to accommodate others.
4. For your convenience, tickets may be purchased from either the driver or at Rainycrest Long Term Care.

Rules and Regulations

1. The service is open to any registered passenger.
2. Be prepared to leave 10 minutes after your booked time.
3. Reserve your trip 24 hours in advance if at all possible.
4. You will be required to supply your own attendant for assistance when necessary.
5. Please ensure that the entrance, where we pick you up or drop you off, is accessible to a wheelchair (no more than two steps).
6. All passengers must wear seat belts.
7. No smoking in the van.
8. Expect to share your ride with others.
9. Please pay fare by ticket or correct change to the driver when you get into the vehicle.
10. If you find you do not need our service, please call and cancel your trip as soon as possible. If you do not call and the Van arrives, you will be recorded as a "no show", If "no shows" persist, you could be denied service.

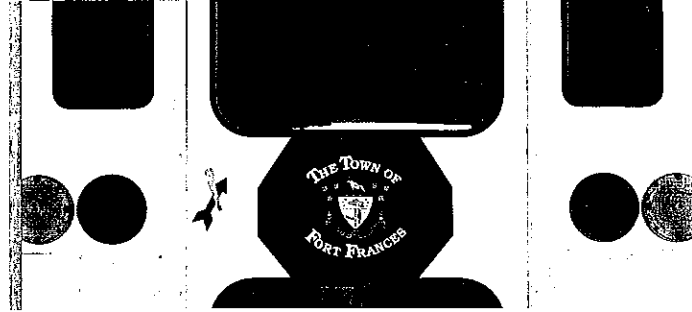
How to become eligible

To register for the service, complete our application form. It may be obtained from:

Rainycrest Long Term Care
550 Osborne Street, Fort Frances, ON

or
Fort Frances Clinic
301 Victoria Avenue, Fort Frances, ON

A doctor's signature is required.



Handi-Van Transit Services

The Fort Frances Handi-Van Transit system is funded by the Ministry of Transportation and the Town of Fort Frances. The dispatching and clerical administrative services are provided by Rainycrest Long Term Care.

The day to day operations are monitored by a committee. The Handi-Van Committee greatly encourages questions or comments about the service. They may be directed to them by writing to:

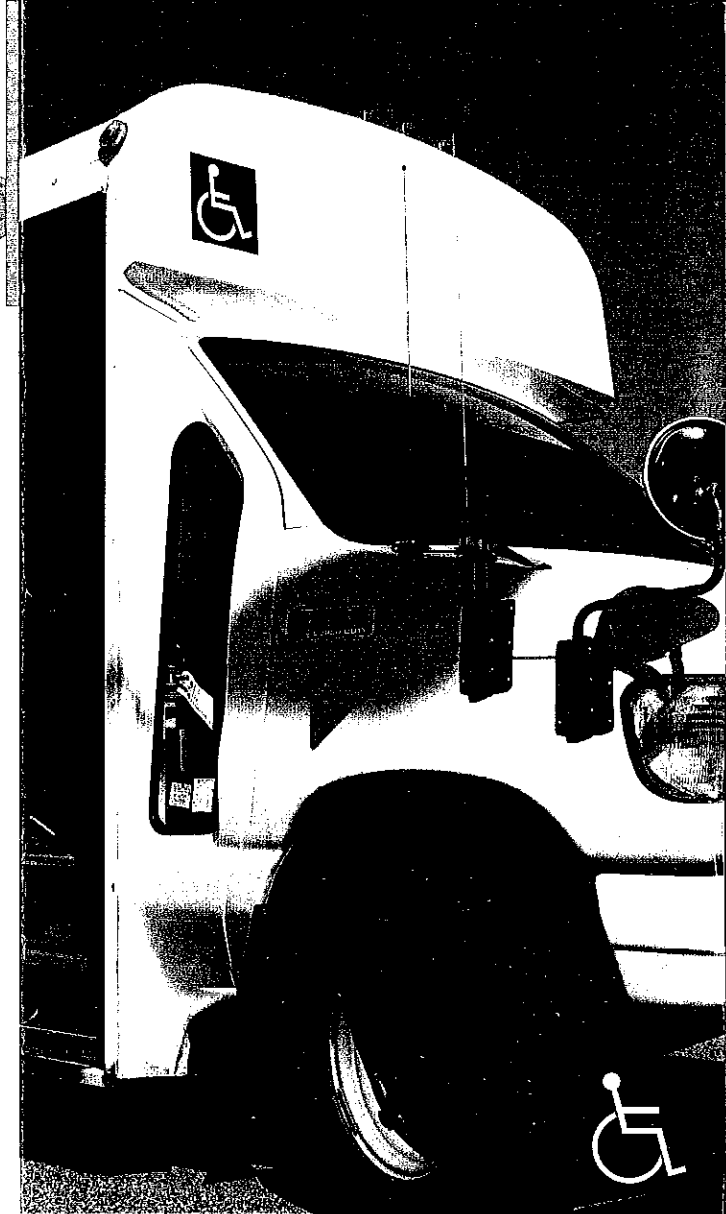
Rainycrest Long Term Care
c/o Handi-Van Committee

or by telephoning the Handi-Van
number at 274-3611

Dial a Ride Services

It is patterned after a transit system, basically running through town every hour, only the vehicle will pick you up at your home and at set locations in the downtown area.

THIS BROCHURE HAS BEEN PREPARED FOR YOU, THE HANDI-VAN / DIAL-A-RIDE USER. PLEASE READ IT CAREFULLY.



DIAL-A-RIDE
AND
HANDI VAN
S E R V I C E S

Dial-A-Ride Services

275-9741

Service Operates

8 am to 5 pm on Monday to Friday
 9 am to 1 pm on Saturday and Sunday.
 No service on holidays.

Rules & Regulations

1. Customers are asked to phone a minimum of 15 minutes ahead of the scheduled pickup time... (1/2 an hour even better).
2. They should be prepared to tell the driver/dispatcher which address they want to be picked up at, what area of town they are going to and how many passengers they have in their group. North air staff will then tell them roughly what time they will pick them up - give or take 5 minutes or so.
3. Customers are asked to be ready to go when the vehicle gets there because, again, its patterned after the transit service and if you are not ready when the bus is leaving, you are not on the bus.

Cost

As of October 1, 2006* and may be subject to change

Adults..... \$2.00
 Children 5 - 11 year \$1.00
 4 and under..... FREE
 (One child per adult)

These fares are for travel within the Town of Fort Frances.

How to Make Reservation

Phone 275-9741 (not 274)
 At least 15 minutes before scheduled times.
 Reservations are required

Note: Times may vary slightly depending on ridership and addresses.

Dial-A-Ride Schedule 275-9741

Leave Downtown going to the East End	Arrive & leave East End going to Downtown, West End & North End	Arrive and Leave Downtown going to West End, North End	Arrive and Leave West & North End going East	Arrive Downtown or East End Destination
Monday to Friday				
	8:00 a.m.	8:10 a.m.	8:20 a.m.	8:30 a.m.
8:50 a.m.	9:00 a.m.	9:10 a.m.	9:20 a.m.	9:30 a.m.
9:50 a.m.	10:00 a.m.	10:10 a.m.	10:20 a.m.	10:30 a.m.
10:50 a.m.	11:00 a.m.	11:10 a.m.	11:20 a.m.	11:30 a.m.
11:50 a.m.	12:00 noon	12:10 p.m.	12:20 p.m.	12:30 p.m.
12:50 p.m.	1:00 p.m.	1:10 p.m.	1:20 p.m.	1:30 p.m.
1:50 p.m.	2:00 p.m.	2:10 p.m.	2:20 p.m.	2:30 p.m.
2:50 p.m.	3:00 p.m.	3:10 p.m.	3:20 p.m.	3:30 p.m.
3:50 p.m.	4:00 p.m.	4:10 p.m.	4:20 p.m.	4:30 p.m.
4:50 p.m.	5:00 p.m.	5:10 p.m.	5:20 p.m.	5:30 p.m.
Saturday & Sunday				
	9:00 a.m.	9:10 a.m.	9:20 a.m.	9:30 a.m.
8:50 a.m.	10:00 a.m.	10:10 a.m.	10:20 a.m.	10:30 a.m.
9:50 a.m.	11:00 a.m.	11:10 a.m.	11:20 a.m.	11:30 a.m.
10:50 a.m.	12:00 noon	12:10 pm	12:20 pm	12:30 pm
11:50 a.m.	1:00 p.m.	1:10 p.m.	1:20 p.m.	1:30 p.m.
12:50 pm				