

Handi-Van Transit Service

Booking priorities for use

1. Medical
2. Work
3. Education
4. All other trips on first call basis

Points to remember

1. Book early when possible. The dispatch service is available Monday to Friday 8:00 am to 4:00 pm.
2. You can use the Handi-Van for any trip purpose within Town Limits.
3. If you must cancel a trip, do so as soon as possible so we can reschedule our trips to accommodate others.
4. For your convenience, tickets may be purchased from either the driver or at Rainycrest Long Term Care.

Rules and Regulations

1. The service is open to any registered passenger.
2. Be prepared to leave 10 minutes after your booked time.
3. Reserve your trip 24 hours in advance if at all possible.
4. You will be required to supply your own attendant for assistance when necessary.
5. Please ensure that the entrance, where we pick you up or drop you off, is accessible to a wheelchair (no more than two steps).
6. All passengers must wear seat belts.
7. No smoking in the van.
8. Expect to share your ride with others.
9. Please pay fare by ticket or correct change to the driver when you get into the vehicle.
10. If you find you do not need our service, please call and cancel your trip as soon as possible. If you do not call and the Van arrives, you will be recorded as a "no show". If "no shows" persist, you could be denied service.

How to become eligible

To register for the service, complete our application form. It may be obtained from:

Rainycrest Long Term Care
550 Osborne Street, Fort Frances, ON

or
Fort Frances Clinic
301 Victoria Avenue, Fort Frances, ON

A doctor's signature is required.



Handi-Van Transit Services

The Fort Frances Handi-Van Transit system is funded by the Ministry of Transportation and the Town of Fort Frances. The dispatching and clerical administrative services are provided by Rainycrest Long Term Care.

The day to day operations are monitored by a committee. The Handi-Van Committee greatly encourages questions or comments about the service. They may be directed to them by writing to:

Rainycrest Long Term Care
c/o Handi-Van Committee

or by telephoning the Handi-Van
number at 274-3611

