



Name of Financial Institution: \_\_\_\_\_

Branch Address: \_\_\_\_\_

\_\_\_\_\_ Postal Code: \_\_\_\_\_

Bank #: \_\_\_\_\_ Transit #: \_\_\_\_\_ Account #: \_\_\_\_\_

Type of Service: Personal  Business  Void Cheque Attached:

**E-Billing:** Yes  No  E-Mail Address: \_\_\_\_\_

**New Account Agreement:**

A. This application, when signed by the Customer and executed by the Town of Fort Frances by the signature of a proper representative, shall be a contract for the supply of water and sanitary sewer services between the Customer and the Town of Fort Frances under and governed by the Public Utilities Act R.S.O., 1990, P. 52.

B. The Customer and the Town of Fort Frances agree to comply with the applicable conditions hereof and agree that the said conditions are a part of this contract.

1. The Customer shall commence paying the rates and charges authorized from time to time by the Corporation of the Town of Fort Frances on the date that the sanitary sewer and/or water is connected. An additional service charge of 1.25% will be added if the utility bill is not paid in full on or before the due date.

2. This contract, when executed by the Customer and the Town of Fort Frances as aforesaid, shall be binding upon them and their heirs, executors, administrators, successors and assigns respectively, and on the property mentioned in this contract and the vacating of the said property or change in occupation or ownership thereof shall not release the said property from this contract except as at the option and by written consent of the Town of Fort Frances.

3. The Town of Fort Frances reserves the right upon default by the Customer or performance hereunder to disconnect the supply of sanitary sewer and water services to the Customer's premises after the expiration of 10 days from the date of Issue of a Disconnect notice.

4. If sanitary sewer and water services are disconnected for non-payment of bills, the Customer is still liable for the money owed, and the supply of sanitary sewer and water services shall not be reconnected until outstanding bills are paid or at the option of the Town of Fort Frances.

5. All water meters and any other equipment of the Town of Fort Frances on or in the said premises shall be at the risk of the Customer. If any of the said meters or other equipment are destroyed or damaged other than by ordinary wear and tear, the Customer shall pay to the Town of Fort Frances the value of such meters or equipment so damaged or destroyed or the cost or replacing or repairing same.

6. The Town of Fort Frances agrees to use reasonable diligence in providing a regular and uninterrupted supply of sanitary sewer and water, but does not guarantee a constant supply of sanitary sewer and water, nor guarantee any particular level of such service and will not be liable for damages to the Customer by reason of any failure in respect thereof.

7. The customer agrees to be governed by any by-law regarding sanitary sewer and water services that the Council of the Corporation of the Town of Fort Frances deems necessary to pass.

**Signatures:** New Customer: \_\_\_\_\_

Terminated Customer: \_\_\_\_\_

Changes/Adjustments Customer: \_\_\_\_\_

Utility Clerk: \_\_\_\_\_

**Date:** \_\_\_\_\_

Town of Fort Frances  
Water/Sewer Billing Information

Water/Sewer Bills are issued bi-monthly and are due on the last business day of the issuing month:

<b>Billing Period</b>	<b>Issued</b>	<b>Due</b>
January/February	Beginning of March	Last Business Day of March
March/April	Beginning of May	Last Business Day of May
May/June	Beginning of July	Last Business Day of July
July/August	Beginning of September	Last Business Day of September
September/October	Beginning of November	Last Business Day of November
November/December	Beginning of January	Last Business Day of January

2020 Residential Rate:      Flat Bi-Monthly Rate = **\$180.10**  
                                         Water \$44.00 X 2 months = \$88.00  
                                         Sewer \$41.05 X 2 months = \$82.10  
                                         Environmental Fee = \$10.00

Town of Fort Frances Garbage/Recycle Schedule (see attached)

General Information:

- Union Gas Phone # 1-888-774-3111
- Hydro One Customer Service # 1-888-664-9376
- Reliance Comfort # 1-866-735-4262